Schematic overview of ISO 26000

Clause 1

Scope

Guidance to all types of organizations, regardless of their size or location

Clause 2

Terms and definitions

Definition of key terms

Clause 3

Understanding social responsibility

History and characteristics; relationship between social responsibility and sustainable development

Clause 4

Principles of social responsibility

- Accountability
- Transparency
- Ethical behaviour
- Respect for stakeholder interests
- Respect for the rule of law
- Respect for international norms of behaviour
- Respect for human rights

Clause 5

Two fundamental practices of social responsibility

Recognizing social responsibility ⟷ Stakeholder identification and engagement

Clause 6

Social responsibility core subjects

Organizational governance

Human rights | Labour practices | The environment | Fair operating practices | Consumer issues | Community involvement and development

Related actions and expectations

Clause 7

Integrating social responsibility throughout an organization

The relationship of an organization's characteristics to social responsibility

Understanding the social responsibility of the organization

Practices for integrating social responsibility thoughout an organization

Communication on social responsibility

Voluntary initiatives for social responsibility

Reviewing and improving an organization's actions and practices related to social responsibility

Enhancing credibility regarding social responsibility

Bibliography: Authoritative sources and additional guidance

Annex: Examples of voluntary initiatives and tools for social responsibility

Maximizing an organization's contribution to

Sustainable development