ISO Survey – 2005
ISO and The ISO Survey

ISO is the world's largest developer of voluntary international standards for business, government and society. Its portfolio at the beginning of June 2006 comprised more than 15,900 standards that provide practical solutions and achieve benefits for almost every sector of economic activity and technology.

Of these, ISO 9001:2000 and ISO 14001:2004, which give the requirements for, respectively, quality management and environmental management systems, are among ISO's most well-known and widely implemented. They are used worldwide by businesses and organizations large and small, in public and private sectors, by manufacturers and service providers, in all sectors of activity.

Many users decide to have their management systems independently audited and certified as conforming to the standards. Certification is not a requirement of the standards themselves, which can be implemented without certification for the benefits that they help user organizations to achieve for themselves and for their customers. Nevertheless, many thousands of organizations have chosen certification because of the perception that an independent confirmation of conformity adds value.

ISO itself does not perform certification to its standards, does not issue certificates and does not control certification performed independently of ISO by other organizations. However, it frequently receives requests for information on the number of certificates and this led the organization to undertake The ISO Survey, which is now in its 13th year. ISO provides the basic results free-of-charge as a public information service on its Web site: www.iso.org

The collection and compilation of data for the 2005 survey was outsourced for the second consecutive year to the market research firm ACNielsen, of Vienna, Austria.

What this edition covers
This edition of the survey gives the worldwide panorama of certification to ISO management system standards at the end of 2005. The principal standards covered are:

- ISO 9001:2000 for quality management systems
- ISO 14001 (both 1996 and 2004 versions) for environmental management systems.

For the second consecutive year, the survey includes certification data on two ISO standards that include the requirements of ISO 9001:2000, plus sector-specific requirements:

- ISO/TS 16949:2002 for the automotive sector

About ACNielsen
ACNielsen is the leading global provider of marketing research information services, analytical systems and tools, and professional client service that help clients win in the market-place. The clients of ACNielsen include the world's leading manufacturers and retailers of consumer packaged goods, as well as companies that market many other types of consumer products and services. Clients work with ACNielsen to measure their market performance, to analyse market dynamics, to diagnose and solve marketing and sales problems, and to identify and capture growth opportunities. ACNielsen's operations span more than 100 countries.

The company was founded in 1923 in the USA by Arthur Charles Nielsen, Sr., and the Austrian office was opened in 1961, initially carrying out retail measurement. In 1990, consumer research was added to the range of services offered by the Austrian office.
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How The ISO Survey is carried out

The ISO Survey has been carried out 15 times since the first in January 1993. The survey is now published on an annual basis by ISO Central Secretariat (ISO/CS). The data is provided by a variety of sources including ISO national member institutes, accreditation and certification bodies and certification databases. ISO/CS would like to thank all sources for their participation and assistance.

The accreditation bodies are those that belong to the International Accreditation Forum (IAF), an international association that represents the national accreditation bodies set up in many countries to verify the competence of certification bodies. The certification bodies are those that are accredited by IAF members. This means that the survey may not cover certificates issued by certification bodies accredited by organizations other than members of the IAF, or not accredited at all.

ISO/CS is well aware that the certification bodies which contribute data are commercial rivals of each other. For this reason, the data supplied is not connected in the survey to the certification body which supplied it. This rule is applied in order to avoid the data being used by competitors as “business intelligence” about their rivals. The data is treated by ISO/CS in strict confidence and requests to identify market share, or “the top 10 certification bodies in the world”, are turned down.

The responsiveness of certification bodies to requests for data varies. Not all submit data. Among those who do, the quantity and quality varies. In some cases, estimates have to be made. From time to time, mistakes or additional data come to light and the figures are adjusted accordingly in subsequent surveys.

In addition, the responsibility for collecting figures within different countries and organizations may be transferred and with it, the methods for calculating totals. As a result, country totals given in previous surveys may be revised retrospectively and totals may, therefore, not always tally up from one survey to another.

A number of joint assessment arrangements are in operation by certification bodies. These are taken into account when known, but a small degree of double counting no doubt occurs. Again, when double counting becomes apparent, totals are adjusted.

In view of these difficulties, the survey has never pretended to academic rigour in its compilation, to scientific accuracy in its results, or to being exhaustive. The survey therefore does not attempt an in-depth analysis of the results, and a degree of caution is advised in interpreting these.

As pointed out above, the survey is carried out once a year and ISO/CS does not maintain a database or running total which would allow it to meet requests for updates between publications of the survey.

It should be noted too that the data supplied is of the numbers of certificates – the individual organizations which hold certificates are not identified. Therefore, ISO/CS cannot satisfy requests for lists of certified organizations in a particular country or business sector.

The survey is of the numbers of certificates, not the numbers of sites covered by any one certificate. Although ISO/CS requests the suppliers of data to distinguish between single-site and multiple-site certificates, and includes this information when available, not all suppliers provide such information.

Enquiries about The ISO Survey should be addressed to:
Ms. Gisela Helberling
ISO Central Secretariat
E-mail: helberling@iso.org
ISO 9001:2000, Quality management systems

- Up to the end of December 2005, at least 776,608 ISO 9001:2000 certificates had been issued in 161 countries and economies.
- The 2005 total represents an increase of 116,476 (+18%) over 2004, when the total was 660,132 in 154 countries and economies.

ISO 9001:2000 principal results

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</thead>
<tbody>
<tr>
<td>World total</td>
<td>44,388</td>
<td>167,124</td>
<td>497,919</td>
<td>660,132</td>
<td>776,608</td>
</tr>
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<td>World growth</td>
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<td>330,795</td>
<td>162,213</td>
<td></td>
<td>116,476</td>
</tr>
<tr>
<td>Number of countries/economies</td>
<td>97</td>
<td>133</td>
<td>149</td>
<td>154</td>
<td>161</td>
</tr>
</tbody>
</table>

Worldwide total of ISO 9001:2000 certificates December 2001 to December 2005

Annual growth of ISO 9001:2000 certificates December 2001 to December 2005

Top 10 countries for ISO 9001:2000 certificates

- China: 143,823
- Italy: 98,028
- Japan: 53,771
- Spain: 47,445
- United Kingdom: 45,612
- USA: 44,270
- Germany: 39,816
- India: 24,660
- France: 24,441
- Australia: 16,922

Notes
In line with geopolitical evolution and the accompanying redesign of certain world regions, the following countries, which in previous editions of the survey were counted as part of Europe, are now counted as part of the Africa/West Asia region, from 2001 onwards: Kazakhstan, Kyrgyzstan, Turkmenistan and Uzbekistan. Consequently, the totals for Africa/West Asia and Europe have been adapted, but show minimal differences compared to last year’s report.

Additionally, adjustments to last year’s data had to be made for the following countries, which also results in minimal differences compared to last year’s report: Austria, France, Italy, Democratic People’s Republic of Korea, Myanmar, Singapore, Sudan and Yemen.
ISO 14001, Environmental management systems


Because the transition period had not been completed when this edition of the survey closed at the end of 2005, it cannot provide the full transition picture, which will not be available before the survey for 2006. However, where data on ISO 14001:2004 certifications up to the end of 2005 was supplied, it is included to provide an early indication of the transition.

- Up to the end of December 2005, at least 111 162 ISO 14001 certificates (1996 and 2004 versions consolidated) had been issued in 138 countries and economies.
- The 2005 total represents an increase of 21 225 (+24%) over 2004, when the total was 89 937 in 127 countries and economies.

ISO 14001 principal results

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<tbody>
<tr>
<td>World total</td>
<td>36 464</td>
<td>49 440</td>
<td>64 996</td>
<td>89 937</td>
<td>111 162</td>
</tr>
<tr>
<td>World growth</td>
<td>13 567</td>
<td>12 976</td>
<td>15 556</td>
<td>24 941</td>
<td>21 225</td>
</tr>
<tr>
<td>Number of countries/economies</td>
<td>112</td>
<td>116</td>
<td>113</td>
<td>127</td>
<td>138</td>
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</table>

Top 10 countries for ISO 14001 certificates

- Japan: 23 466
- China: 12 683
- Spain: 8 620
- Italy: 7 080
- United Kingdom: 6 055
- USA: 5 061
- Korea, Rep. of: 4 955
- Germany: 4 440
- Sweden: 3 682
- France: 3 289

The ISO Survey of Certifications 2005

This was the second consecutive year that the survey included certification to the international automotive industry’s ISO 9001:2000-based quality management requirement.

– Up to the end of December 2005, at least 17,047 ISO/TS 16949:2002 certificates had been issued in 80 countries and economies.

ISO/TS 16949:2002 principal results

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<tbody>
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<td>17,047</td>
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<tr>
<td>World growth</td>
<td></td>
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<tr>
<td>Number of countries/economies</td>
<td>62</td>
<td>80</td>
</tr>
</tbody>
</table>

– The 2005 total represents an increase of 7,028 (+70%) over 2004, when the total was 10,019 certificates in 62 countries and economies.

Notes

Although not all sources were able to provide ISO/TS 16949:2002 certification data, the response was greater than in 2004 and so the size of the increase may partly be explained by this improved response.

The USA was among the countries for which 2005 data was not provided. As it was 1st of the top 10 countries for the total of certificates in 2004, the same total has been retained in the 2005 to show an order of magnitude in relation to other countries. The top 10 countries showed significant movement, but again, this may be partly due to variation in response to the 2004 and 2005 surveys.
ISO 13485:2003, Medical devices – Quality management systems – Requirements for regulatory purposes

This was the second consecutive year that the survey included certification to the medical device industry's ISO 9001:2000-based quality requirement.

- Up to the end of December 2005, at least 5,065 ISO 13485:2003 certificates had been issued in 67 countries and economies.

- The 2005 total represents an increase of 2,662 (+111%) over 2004, when the total was 2,403 in 55 countries and economies.

### ISO 13485:2003 principal results

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<tr>
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<td>World growth</td>
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</tr>
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<td>Number of countries/economies</td>
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<td>67</td>
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</table>

The top 10 countries showed significant movement, but again, this may be partly due to variation in response to the 2004 and 2005 surveys. The total of certificates given for Italy in 2004 proved to be incorrect, which explains its moving out of the top 10 table for 2005.

### Top 10 countries for ISO 13485:2003 certificates

- **USA**: 1,310
- **United Kingdom**: 973
- **Germany**: 824
- **Switzerland**: 367
- **Japan**: 211
- **France**: 153
- **Canada**: 146
- **Pakistan**: 114
- **Israel**: 107
- **Sweden**: 85

**Notes**

Although not all sources were able to provide ISO 13485:2003 certification data, the response was greater than in 2004 and so the size of the increase may partly be explained by this improved response.
### Growth from end of 2001 to end of 2005

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<td>1</td>
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<tr>
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<td>2</td>
<td>1</td>
<td>1</td>
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<tr>
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<td>2</td>
<td>1</td>
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<tr>
<td>Zimbabwe</td>
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<td>20,124</td>
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<tr>
<td>Total</td>
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<td>48</td>
<td>96</td>
<td>192</td>
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<tr>
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<td>4.76%</td>
<td>6.22%</td>
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### Central and South America

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<td><strong>Argentina</strong></td>
<td>203</td>
<td>710</td>
<td>1,790</td>
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<td><strong>Barbados</strong></td>
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<td><strong>Bolivia</strong></td>
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<td><strong>Brazil</strong></td>
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*Data received from Quality Systems Update*
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- **Share in percent**: 51.52, 45.82, 48.69, 48.59, 48.92
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## ISO 14001 certifications worldwide

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### Share in percent

| Total Africa / West Asia | 2,53 | 2,74 | 3,08 | 3,35 | 3,59 |

### No. of countries / economies

| Total 14001:2004 | 30  | 33  | 30  | 38  | 43  |

### Total 14001:2004

| Total 14001:2004 | 2 293 |

### Share in percent

| Total 14001:2004 Share in percent | 4,05 |

### No. of countries / economies

| Total 14001:2004 No. of countries / economies | 31  |
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### ISO 14001 certifications worldwide (continued)

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ISO/TS 16949:2002 certifications worldwide
Growth from end of 2004 to end of 2005

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ISO 13485:2003 certifications worldwide

Growth from end of 2004 to end of 2005

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### Total

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<tbody>
<tr>
<td>Africa/West Asia</td>
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| Share in percent         | 4,08      | 5,43      |
| No. of countries/economies | 7         | 9         |

### Total

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<td>Central and South America</td>
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| Share in percent         | 0,96      | 0,81      |
| No. of countries/economies | 4         | 9         |

### North America *

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| Share in percent         | 35,37     | 29,30     |
| No. of countries/economies | 3         | 3         |

*Data received from Quality Systems Update
## Europe

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### Total

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## Far East

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### Total

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(continued overleaf)
### Australia/New Zealand

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<tbody>
<tr>
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### Total

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<table>
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### ISO 13485:2003 certifications

#### World results

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<tr>
<td>World growth</td>
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