Clause 1
Scope
Guidance to all types of organizations, regardless of their size or location

Clause 2
Terms and definitions
Definition of key terms

Clause 3
Understanding social responsibility
History and characteristics; relationship between social responsibility and sustainable development

Clause 4
Principles of social responsibility
- Accountability
- Transparency
- Ethical behaviour
- Respect for stakeholder interests
- Respect for the rule of law
- Respect for international norms of behaviour
- Respect for human rights

Clause 5
Recognizing social responsibility
Stakeholder identification and engagement

Clause 6
Social responsibility core subjects
- Human rights
- Labour practices
- The environment
- Fair operating practices
- Consumer issues
- Community involvement and development

Clause 7
Integrating social responsibility throughout an organization
- The relationship of an organization’s characteristics to social responsibility
- Understanding the social responsibility of the organization

Schematic overview of ISO 26000

Maximizing an organization’s contribution to sustainable development

Bibliography: Authoritative sources and additional guidance

Annex: Examples of voluntary initiatives and tools for social responsibility