Providing Security of Essential Public Services

MODERATOR: Herman Schippel

RAPPORTEUR: Kathleen Thuner

2005-07-05 1

Overview

- Some consumers are aware of these recent developments, to ensure the security of essential public services, but many are not. Therefore, further education about the efforts of ISO is needed.
- The major concerns depend on location and no issue can appear to be minimized as it is vitally important to the individual affected.
- Global Warming effects have increased both the frequency and severity of disasters.

2005-07-05 2

Overview

- Consumers are usually not involved in purely technical working groups. However, they must be included where they can make meaningful and important contributions.
- There are multiple organizations and methods in countries so consumers need to work with their national participants in the international arena.

2005-07-05 3

Overview

- Areas of focus:
-
- Training: First Responders
- Education: For the consumers
- Monitoring: Of actions or inactions
- Verification: Of efforts.

2005-07-05 4

Recommendations:

Scale solutions to the people who will have to do them

Identify the weakest links and upgrade and improve those first

Provide consumers the training and information needed to ensure they are assets in a crisis

Take lessons from what has already been learned from recent events worldwide

2005-07-05 5

Recommendations:

Provide access and egress “ability”; universal design.

- Develop early warning systems that are effective and efficient; use all technologies available.
- COPOLCO: should have influence in the development of security standards.

2005-07-05 6

Recommendations:

- COPOLCO needs to:

  Support top down security planning
  Participate in ISO tech committees
  Become part of permanent group on security
  Ensure consumer concerns are addressed

Recommendations:

- COPOLCO needs to focus on:

- Planning
- Prevention
- Mitigation
- Response
  Recovery

Recommendations:

- Integration should occur at all levels possible

Areas for consumer input:

- Utilities – Power and fuel
- Transportation
- Food – supply
- Financial – banking
- Protective equipment

Work
Shelter
Health – medicine
Air and Water

2005-07-05 9

Areas of Agreement:

There is:

Support for restructuring of ISO Civil Defense Committee TC223.

2005-07-05 10

Areas of Action:

- Resolution will be drafted.

COPOLCO become part of strategic advisory group working on ISO Civil Defense – TC223

COPOLCO forward the comments and suggestions of priorities as identified by work groups.

2005-07-05 11