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### ISO Insider Argentina innovates with Internet course on quality in the food sector

An Argentinian initiative produces an online training course over Internet to disseminate and promote ISO 15161, *Guidelines on the application of ISO 9001:2000 for the food and drink industry*

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### Special Report Environmental Communications BMW South Africa uses theatre and drums to get the SHE message over

Meticulous respect of production standards can go hand in hand with innovation and creativity as BMW South Africa showed in communicating safety, health and environmental (SHE) management messages to employees and contractors across cultural and linguistic barriers.

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### International The eight Quality Management Principles – a practical approach

The eight Quality Management Principles are as fundamental and integral a part of the ISO 9000:2000 series as the requirements for management review and preventive action.

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