



# Rapporteur's Summary

## Fourth working session

### Using IT from standards development to commercial delivery

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Third ISO Conference for TC/SC Chairs  
Geneva, 16-17 June, 2005

# Follow-up from ISO strategy 2010

- Bob Feghali presented the fixed membership IT strategy implementation group, ITSIG, set up by Council, as an open group (3+3+3+3+1)
- Application of IT is a key success factor for ISO to accelerate standards development, facilitate the work of the TC secretariats and get all members involved, including the developing countries
- The ISO IT architecture, TC portal, TC server (2005 goal: 80%), applications and tools like e-balloting, the global directory, electronic committee were briefly introduced
- Main message: member bodies should use the harmonized systems developed under ITSIG and provide training; then the enormous potential of ICT can be fully used; feedback from chairs very welcome.

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# E-committees making most of IT-Tools

- Peter Ziethen spelled out the business challenges and requirements for standardisation at present and in the future
- Speedier standards, efficient project management, better use of ICT and additional or new procedures geared to IT facilities, 24/7 availability of services, using the Open Text Livelink software (with knowledge, document and learning management, teamwork & integration features)
- Benefits: central document repository, less paper, better communication and co-operation → lower cost, more transparency, better data exchange, less process time and more efficiency

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# Global Directory

- Reinhard Weissinger explained the changes in the management of user data.
- Global directory is database for the management of users/participants and their roles in the ISO system
- User & role data will now be maintained by MB user administrators (before TC/SC secretary);
- ISO MB will deal with TC/SC/WG reps, DIS/FDIS & committee balloters
- ISO/CS will deal with secretaries, chairs, convenors, external/internal liaisons
- Roll-out from July-September 2005; transition period 1 year; having gained experience with the system this division of tasks and responsibilities may change.

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# Questions and answers

- Do all ISO members have access, including developing countries: all but few members have at least first level IT capability. More support in the pipeline. Developing countries themselves see necessity to upgrade their ICT infrastructures and are investing in new systems.
- Training on new tools: at ISO/CS, during major TC meetings, at special request
- Overriding the GD access system: in combination with ITSIG National Mirror Committee project wider access arrangements possible, but pay for play principle should be adhered to. In addition, at MB discretion, merging of national and ISO systems possible.
- Does new GD pose security threat: less so then before, better protection ensured.

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# Overall conclusions

- Clear ICT strategy and implementation path
- Proper and structured management of change and transition period necessary
- ICT main element of ISO strategy for the years to come for the better of all ISO members and its audience of stakeholders and society at large.

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