

DRAFT PRIORITY PROGRAMME 2010-2011

Each year, COPOLCO sets priorities on aspects of technical work within ISO or IEC of most interest to consumers.

COPOLCO allocates its areas of priority interest for consumers into two categories. They are:

Part A – Key or emerging priorities: new areas of technical work, or fields with new implications for consumers;

Part B – Watching brief priorities: mature areas of work which have or have had active and successful consumer representation – consumer issues have been addressed to a large extent and/or have been reassessed by the working group as a lesser global priority, at present.

Priority areas

Part A – Key / emerging priorities	Key person(s)	Technical committee(s) Project committee(s) Working group(s)
Child related products Child resistant packaging, and children's furniture	DS, Helen Amundsen, DK DS, Benedicte Federspiel, DK NEN, Imola Ferro, NL	ISO/TC 22, <i>Road vehicles I</i> TC 122, <i>Packaging/</i> TC 136, <i>Furniture</i>
Security Societal Security, Building security	SCC, Norma McCormick, CA	ISO/TC 223, <i>Societal Security</i> ISO/IEC JTC1/SC 37, <i>Biometrics</i>
Product safety Horizontal issues related to safety and performance	SA, Robyn Easton, AU SCC, Elizabeth Nielsen, CA	IEC/TC 59, 61 <i>Performance and safety of household and similar electrical appliances</i> ISO/PC 243, <i>Consumer Product Safety – guidance for suppliers</i>
- Safety of toys - Product recalls	DS, Helen Amundsen, DK DSM, Ratna Devi Nadarajan, MY	ISO/TC 181, <i>Safety of toys</i> ISO/PC 240, <i>Product recall</i>
Nanotechnology	SCC, Elizabeth Nielsen, CA	ISO/TC 229
Food safety	SCC, Patricia Wait, CA	ISO/TC 34, <i>Food</i>

Part A – Key / emerging priorities	Key person(s)	Technical committee(s) Project committee(s) Working group(s)
	KATS, Eunsook Moon, KR	<i>products</i>
Services Tourism and related services Water supply and wastewater disposal	BSI, Judith Samson, GB CI, Robin Simpson	ISO/TC 228, <i>Tourism and related services</i> ISO/TC 224, <i>Service activities relating to drinking water supply systems and wastewater systems</i>
Environmental issues - Environmental management systems "Green standards"	ASI, Franz Fiala, AT JISC, Takashi Ibusuki, JP Vacant	ISO/TC 207, <i>Environmental management</i> <i>Awaiting recommended KP from KATS</i>
Global market QMS standards for customer satisfaction	SA, Bill Dee, AU	ISO/TC 176/SC 3, <i>Supporting technologies - WG 10/11/12</i>
Interoperability	SA, Allan Asher, AU	
Network services billing	CI, Robin Simpson KATS, Vokyung Song, KR	ISO/PC 239
Protection of personal data	BSI, Peter Eisenegger, GB	CEN TC 225 & TC 224, <i>WG 3 security and WG 4 application standards for auto-identification</i>
E-commerce	SCC, Kernaghan Webb, CA	ISO/TC 176/SC 3/WG 17, <i>Guidelines for business-to-consumer electronic commerce transactions</i>
Counterfeiting and fraud	ANSI, Jim McCabe, US <i>Ad interim</i>	ISO/TC 246, <i>Anti-counterfeiting tools</i> ISO/TC 247, <i>Fraud countermeasures and controls</i>

Part A – Key / emerging priorities	Key person(s)	Technical committee(s) Project committee(s) Working group(s)
Social responsibility	ANSI, Linda Golodner, US	ISO WG SR
Second hand goods Cross-border trade of second-hand goods	TTBS, Steve Williams, TT CI, Sadie Homer SCC, Rae Dulmage, CA	ISO/PC 245
Mechanical contraceptives (Synthetic condoms and IUD's)	AFNOR, Rémi Reuss, FR (CI participation)	ISO/TC 157
Cosmetics Sun protection test methods	AFNOR, Claire Wallaert, FR	ISO/TC 217 WG 7
Safety, performance and environmental aspects of road vehicles	SCC, Jeanne Bank, CA ANSI, Jim McCabe, US	ISO/PC 241, <i>Road traffic safety management system</i>

Part B – Watching brief priorities	Key person(s)	Technical committee(s) Project committee(s) Working group(s)
Contact lens care products	AFNOR, Claire Wallaert, FR	ISO/TC 172 WG 9
Image safety Ergonomics of human-system interaction	JISC, Ken Sagawa, JP	ISO/TC 159 SC4
Fire safety issues	SCC, G. Rae Dulmage, CA SCC, Emmanuel Sopeju, CA	ISO/TC 21/ 38 / 61 / 92/ 136
Safety of household appliances Electrical accessories and gardening appliances	ANSI, John Drengenberg, US CI, Connie Yin-hing Lau, HK KATS, Jun Young Choi, KR	IEC/TC 61 IEC/TC 23 /34/35 ISO/TC 23
Performance of household appliances	DIN, Karin Both, DE	IEC/TC 59
Health informatics	<i>Vacant</i>	ISO/TC 215

Graphical symbols	BSI, John Perry, GB	ISO/TC 145 ISO/TC 145 /SC 1 ISO/TC 145 /SC 2 ISO/TC 145 /SC 3 IEC/SC 3C ISO/TC 145-IEC/SC 3 JWG 11
Elderly & persons with disabilities Products, services and environment	JISC, Ken Sagawa, JP	ISO/TC 173 ISO/TC 59/SC 16 ISO/TC 159 ISO/TC 122 ISO/IEC JTC1